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November 18, 2002

Mr. Kenneth D. Backman,
Director, Marketing and Sales
Better Packages, Inc.
255 Canal Street
Shelton, CT 06484

Dear Mr. Backman,

The Model BP 555e, manufactured by Better Packages, Inc., Shelton, CT is UL Listed to ANSI/UL 1950-1997 Standard for safety and electrical requirements. Representative samples of the product were evaluated by UL and found to comply with all the applicable requirements of this standard.

As of today, Better Packages Model BP 555e, is the only water-activated tape dispenser Listed and tested by UL. This information can be verified by entering "tape dispenser" on the UL website www.ul.com.

ANSI/UL 1950 contains many performance and construction requirements for Information Technology Equipment including Electrical Business Equipment. Among them are requirements to prevent injury due to high temperatures of parts accessible to the Operator; to ensure that the equipment is mechanically stable and structurally sound; to avoid the presence of sharp edges and points; and to provide adequate guarding or interlocking of dangerous moving parts.

An area accessible to an Operator is defined as an area to which, under normal operating conditions, access can be gained without the use of a tool, the means of access is deliberately provided to the Operator, or the Operator is instructed to enter regardless of whether or not a tool is needed to gain access.

Further the Standard requires that hazardous moving parts of equipment shall be so arranged, enclosed or guarded as to provide adequate protection against the risk of personal injury. A warning marking is considered adequate protection for hazardous moving parts directly involved in the process (e.g. moving or rotating parts of a paper cutter or shredder) which cannot be made completely inaccessible during operation, and where the hazard associated with the parts is obvious to the Operator.

The Standard limits temperature rises to 70C for parts in an Operator accessible area unless unintentional contact with such part is unlikely and the part has a warning indicating that this part is hot. It is permitted to use the symbol (IEC 417, figure 5041) to provide this warning.

In order to be eligible for UL Listing, an electric tape-dispensing machine must comply with these requirements.

Sincerely,

A handwritten signature in cursive script that reads 'Robert J. Pollock'.

Robert J. Pollock
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